# THE GUIDE TO THE NEW PARADIGM



THE BOUTIQUE
HOTEL'S DYNAMIC
ROADMAP TO
STAYBOUTIQUE.

CREATED BY THE #BOUTIQUESTRONG COUNCIL

### ABOUT THE COUNCIL

BLLA's #BoutiqueStrong Council is the Task Force by the Boutique Community, for the Boutique Community.

These qualified group of leaders have one goal which is supporting boutique hotels and businesses with resources and assistance in order to re-enter the market successfully from this crisis.





### ABOUT THE GUIDE

This first of its kind road map will act as the agent of progression for the global boutique community.

Through interactive courses, boutique hotels and businesses will be able to gain exclusive insights in how to reopen as well as thrive for years to come.



## THE #BOUTIQUESTRONG COUNCIL

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BY the Boutique Community
FOR the Boutique Community

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**Jackie Collins** Arthur J. Gallagher & Co.

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#### Courses in the Guide

In the Guide to the New Paradigm, there will be multiple roll outs of various courses for the boutique hotel to take in order to move forward.

**CAPITAL** 

**FOOD & BEVERAGE** 

**INSURANCE & LEGAL** 

**TALENT ACQUISITION** 

**REVENUE STRATEGY** 

PR & BRANDING

**DESIGN & WELLNESS** 

**HEALTH & SAFETY** 

Each course is instructed by a member of the #BoutiqueStrong Council as they guide the boutique hotel on a brief but comprehensive course on their area of expertise that will be available online in the new member portal and social network (called the BLLA Collective).

All courses will have a boutique spin to them and we have a group of hoteliers that will be contribute to on-the-ground insights as their hotels undergo new protocols and changing guest expections in real-time.

### "On the House" Hotel Membership

Be a part of the organization leading the boutique movement and receive the below "on the house" for the rest of the year:

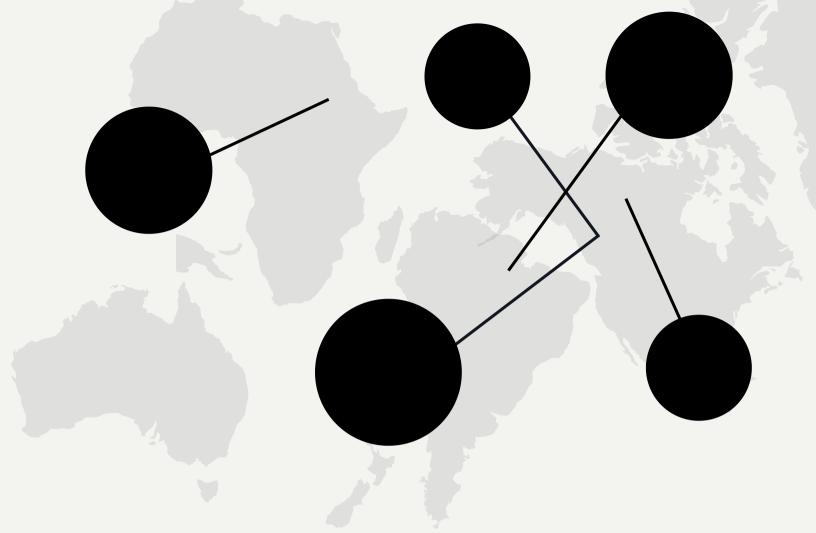
- Access

  To a higly vetted network
- Connection
  with others in the industry
- to source partnerships and build brand awareness

Gain

the seal of approval as an authentic boutique hotel AND coveted direct bookings revenue





### The Social Network

We have created the world's first social network for the Boutique Community. Our aim is to provide a platform where all members can digitally unite to converse, problem solve and learn from each other. Features in the social network include groups, forums, messaging features, activity feeds, blog posts and more. The educational coursework will feature the Council's training modules as well as a future customized program for hotel owners.

# The #BoutiqueStrong Campaign

This campaign is meant to create a unified community of boutique brands and enthusiasts as the travel landscape evolves.

The campaign will be supported by many stakeholders including influencers, authentic BLLA-approved boutique hotels and vendors, with products and services, supporting the industry. It is the association's belief that boutique hotels will have the greatest opportunity as travelers begin to plan future trips again. They will want smaller vs. larger experiences and ones that have a crystal clear message about safety and security. There are no exceptions to this; boutique hotels and businesses like restaurants, must deliver on this.

#### Goals

The campaign's initiatives further BLLA's objectives of:

- Training the boutique hotels in moving forward
- Unifying the global community
- Learning and problem solving together

- Championing the boutique spirit and acting as the voice
- Counteracting corporate monotony
- Advancing the sector through cultural impact and innovation

### CONTACT THE ASSOCIATION



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**CALL** +1 (818) 883-4363

GO ONLINE
WWW.BLLA.ORG

#### **About BLLA**

Founded in 2009, the Boutique Lifestyle Leaders Association (BLLA) is the voice of the world's independent boutique and lifestyle hotels, small brands and boutique businesses.

The association was founded in response to a demand for a collective voice for this fragmented industry. Today the association has members around the world. As the lifestyle industry sees an ever-increasing demand from discerning boutique-seeking clients, BLLA is primarily dedicated to creating greater economic success for independent business owners by helping them level the playing field against larger brands and chains.

# KEEP YOUR IDENTITY

&

# STAY BOUTIQUE

THIS IS WHY YOU ARE #BOUTIQUESTRONG

BILA